

**USAV MMS CURRENT ISSUES TASK FORCE
SAFETY TEAM**

Meeting Summary – Thursday, January 14, 2021

Attendance: Al Herbert, Karen Tarmon, Cody Thill, Janice Kosbab, Cody March

Guests: Jen Armson-Dyer, Bernie MacLean

Review of Previously-Identified Challenges & Solutions

- Instructions for Org. Admin Report uploaded to USAV Regions website.
- Mariann from USAV continues to check suspensions on that report.
- All previously-noted challenges have been uploaded to MMS ticketing system.
- Determined that current functionality does not allow a secondary account holder to get a BGS. Matt Esposito continues to explore solutions for this issue.
- Janice provided a number of updates:
 - Club assignments will show up in a person's SE account (helpful in case a person doesn't get an e-mail with their assignment requests).
 - Admins can go into "permissions" on a profile and determine an account owner.
 - SE is working on making account ownership information visible on member's main profile.
 - Leadership group continues to look at short-term solutions for more pressing issues regions are facing.
 - Expiration dates are now showing up for background screens

New Challenges, Solutions, Documentation

- Duplicate club assignments are appearing in some members' profiles.
- Credentials are appearing in members' profiles, but do not show expiration dates.
- Background screen applications allow members to self-select region or affiliated entity (i.e. National Team), causing some errors in screenings being labeled in the wrong region.

Action Items

- Karen will send Jen a document detailing the "work-around" she's using in her region regarding secondary accounts.
- Janice will communicate with region reps regarding SE meeting on Tuesday on account creation and club assignments
- Cody will update MMS ticketing system with new and expanded information from this meeting.

Next Meeting

- Will be scheduled after the full group meeting on 1/20.