

Account Owner Information in Profile

A recent update from Sports Engine allows admins (Region/USAV/Club) to see account information for a profile in their directory:

The screenshot displays a user profile page for 'Test Junior Athlete' within the 'Pacific North Region Sandbox' directory. The page includes a navigation menu on the left with options like Home, Members, Directory, Memberships (marked BETA), Permissions and Newsletters, and Waivers. The profile header shows the user's name and a 'MESSAGE' button. Below the header are tabs for Profile, Memberships, Registration History, Invoices, Roles, and Roster History. The 'Personal Details' section provides information such as Name, Gender, Email, and Date of birth. The 'Account Information' section, highlighted in yellow, identifies the account owner as 'USAV Member Services' and lists their primary email and phone number.

Personal Details	
Name	Gender
Test Junior Athlete	Female
Email	Date of birth
membership@usav.org	Jan 1, 2014

Account Information	
UM	USAV Member Services Account Owner · View Profile
Account Primary Email	membership@usav.org
Phone	(714) 314-6261

This should help admins troubleshoot account issues (duplicates, guardian profiles, etc).

Future development will allow additional guardians to be seen on the profile as well. Sports Engine is also working to include account owner emails as a field that can be added to the directory as a future update.