Topic Outline & Relevant Help Links

MySE; SportsEngine User Account and Profiles
- Account creation, household management, club assignments & more.
- Troubleshooting account setup issues.

Help Articles:
Account Creation, Club Assignment Acceptance, Accepting Invitations, Club Assignments & Purchasing Memberships, Eligibility Requirements, Household Structure, Emails on sub-profile, Merging sub-profiles within MySE Account, Credentials USAV Academy, Completing requirements, Membership ID Club Assignment, Digital Pass, Changing Primary Emails, Secondary Email, Print Roster from TeamCenter (SE Premium only)

New Club Setup & Sanction
- Proper Process to get new clubs setup and sanctioned with a SportsEngine HQ.

Help Articles:
Region Sanctioning, Permissions

Memberships & Member Directory
- Navigation, club assignments, eligibility & more.
- Troubleshooting club assignment confusion, duplicate profiles, profile statuses & more.

Help Articles:
Directory - Adding, Navigation, Filters & Columns
Memberships - Sending club assignments, Managing club assignments, Eligibility, View Members- filters & columns, Profile status, Merging duplicates

Governing Seasons & Rostering
- Explore the path for Freemium and SE Premium customers to get rosters created and submitted.
- Troubleshooting rosters status issues, changing team names, moving players & more.

Help Articles:
Freemium: Rostering - Add players/staff, Manual Add players/staff, Jersey #s and Staff titles, Editing teams, Moving players or staff
Premium HQ: Team pages - Editing team names, Page status Creating rosters - Rostering tool, Show filters for memberships, Show how to add/remove/transfer, Jersey numbers SE Sync - Update teams and people, Staff Titles Roster Status, Age & Gender violations, No Head Coach added

SportsEngine Support CAN DO and CAN'T DO items

Help Resources
- Need Help? tab, Region Video Channel, SportsEngine Help Center, Club Video Channel, Region Mini Series Videos