USAV Membership Management System (MMS) Monthly Checklist for July 2020

Below is a summary list of the top items that each region should have completed before the new MMS goes live on September 1, 2020. <u>This checklist is for July 2020 items</u>. Next month we'll send a checklist for August 2020 items. Please make sure that your region will be ready for the new MMS launch!

JULY 2020 CHECKLIST ITEMS:

- Complete Sandbox Tasks for HQ Training
- □ Go through region membership set up with USAV staff
 - o Create welcome letters custom to each membership
 - o Create membership descriptions for each membership
- □ Finalize your region refund policy that works in conjunction with the USAV refund policy.
 - Maybe include that as a waiver in system so people are required to acknowledge it during registration.
- □ Create other region waivers/member acknowledgements that should be included during individual registration?
- □ Decide whether your region will absorb credit card fee or pass them onto members for region piece of membership
- □ Complete financial settings set up in Region HQ
- Communicate with your Region's USAV Clubs about upcoming changes for the 20/21 season
 Remind clubs to claim their Club HQ by 8/1/20
- Decide if your region is going to require member clubs to give you admin access (to help clubs with rostering and club invites for coaches and athletes)
 - o If yes, make sure club sanctioning information is updated with that requirement
 - If yes, set up region staff SE account if you are going to require all of your clubs to give your staff org admin access to their club as a conditioning of club sanctioning
- □ Schedule a time to go through club sanctioning form set up with Carl at SportsEngine (calendar link: <u>https://tinyurl.com/y7tcpmej</u>)
 - Draft a statement that club directors agree that all club admins will meet USAV safety requirements prior to being added as an org admin
- □ Clean up duplicates in region data (webinar link: <u>https://tinyurl.com/y7ujk25d</u>)
- ✓ IMPORTANT REMINDER: The official date to stopping selling memberships and have the data transferred to the new MMS is 7/15/20. Memberships sold after 7/15/20 will require additional steps to transfer that data into the new MMS. Contact USAV for additional info.
- ✓ FUN FACT: Here is some new terminology to help define the two pieces that will make up a USAV membership in the new MMS: <u>RMF=Regional Membership Fee</u> (Amount Paid to Regions) & <u>NRF=National Registration Fee</u> (Amount Paid to USAV). These two pieces make up the Total Fee paid by a member.

For help on any of these items, please contact either of the following group emails for assistance: regionsupport@usav.org or mmsreps@usavregions.org.

Jen (Badger), Kevin (Carolina) & Steve (Florida)