

USAV/RVAA MMS Task Force – LMS Team

Meeting Notes for 12/7/20

Time: 2:00 pm ET

Attending:

Kevin Wendelboe (CR), Team Leader

Kirsten Boessneck (PM)

Brett Myers (IA)

Robyn Williams (PS)

Matt Podschweit (USAV)

Agenda:

- Welcome/Team Leader
- Discussion
 - Review of new LMS System
 - Current Known Issues (Matt)
 - Other issues (Regions)
- Next meeting
- Adjournment

NOTES:

- Review of new LMS System
 - Litmos is the new system
 - Matt gave overview of new LMS. Matt has worked with both the old system and the new one so is very familiar with issues we've had in the past.
 - New system going very well so far
 - Due date of Dec 16 to have the new USAV Junior courses completed and posted.
 - Adult modules are all complete except for the Exams. Waiting on Consulting group to finish that up.
- Current Issues (Matt)
 - Issue with Rules that associate members to the proper "team" in the Academy. Currently having to manually run the rules to get them to update. Company is aware and working on fix.
 - E-commerce is possible with the Academy and there is an issue with that. System is causing user to create a separate account to run e-commerce instead of using existing account.

- Litmos does quarterly updates which may fix both these issues. Next update is not scheduled until February, 2021.
- Current Issues (Regions):
 - Impact of merging SE accounts on the LMS.
 - Credentials not being pulled over into SE records off of the Webpoint data.
 - SE did identify a bug where credentials not showing and have fixed that instance
 - Admins are not able to delete credentials currently. Credentials can be rescinded in the Academy but that will not show in SE.
 - Request for SE to make it easier to get to the USAV Academy from SE account. Takes 4 clicks now.
 - Reviewed SE Help article on accessing the Accademy
- Next meeting – December 18 at 1 pm. Hope to evaluate LMS performance after USAV Junior courses are live.
- Adjourned at 3:15 pm

All info will be posted on the RVAA website (www.USAVregions.org)