

USA Volleyball Registration Cancellation & Refund Policy

For Regional Use

USA Volleyball national registration fees are managed separately from regional membership fees. A request for USA Volleyball registration cancellation and possible refund of fees must be submitted through a Regional Volleyball Association (RVA) on behalf of an individual. The RVA must submit this request using the established process outlined on page 2.

Cancellation

USA Volleyball recognizes two categories of memberships in accordance with the USA Volleyball Membership Categories Document.

Full memberships may be eligible to receive a refund of national registration fees. Cancellation requests must be received within 45 days of purchase.

Limited memberships are not eligible to receive a refund of national registration fees, insurance or processing fees.

USA Volleyball will only consider its refund if the RVA provided the individual a full refund on region membership fees. The following guidelines will be used in the calculation of a refund amount.

IF	THEN
Individual participated in USA Volleyball sanctioned program or event	National registration fees refunded less insurance and credit card processing fees
Individual did NOT participate in any USA Volleyball sanctioned program or event	Full refund of all fees

No refunds will be issued when an entire USA Volleyball membership season and/or any portion thereof is canceled or interrupted for any reason.

Other USA Volleyball sanctioned programs and events may utilize different cancellation policies. Please read individual USA Volleyball programs or event information thoroughly.

USA Volleyball reserves the right to make exceptions to their refund policy at its sole discretion.

Regional Volleyball Association
Process to Request Cancellation of USA Volleyball Registration Fees

Member requests a cancellation of membership from the Region

1. Region will cancel and refund membership according to their regional policy.
2. Region must submit a request for cancellation to USA Volleyball on behalf of that member. Refund requests submitted by region may be done individually.
 - a. USA Volleyball will provide the link and access to the online form where refund requests must be submitted prior to the start of a new season.
3. USAV will cancel and refund national registration fees according to the USA Volleyball Registration Cancellation & Refund Policy
 - a. Regions will receive confirmation that the request was submitted to USAV successfully.
 - b. Both Member and Region will receive notification once cancellation has been processed by USAV.

